

2009



MindManager 8

User FAQ

December 2009

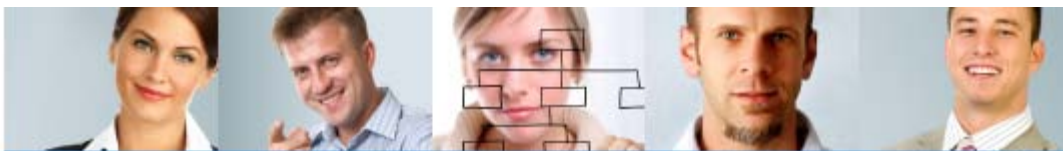


Table of Contents

I. Product Overview	3
1. What is MindManager 8 for Windows?	3
2. How can MindManager 8 for Windows help my business?	3
3. What are some of the notable features of MindManager 8 for Windows?	3
II. Technical Requirements	4
III. MindManager 8 for Windows and Shared Workspaces	5
1. Can I use Mindjet Catalyst as my map repository?	5
2. Can I use Sharepoint as my map repository?.....	5
IV. Version Information	6
1. What are the key differences between MindManager 8 for Windows and previous versions?	6
V. Security	7
1. Are my maps secure when I use “Share” or when I convert file formats?	7
VI. MindManager for Windows Integration with Other Mindjet Products	7
1. Can I transfer maps from MindManager 8 for Windows to MindManager 8 for Mac?	7
2. Does MindManager 8 for Windows work with Mindjet Catalyst?.....	7
3. Can you use JCVGantt with MindManager 8 for Windows?	7
4. Can I use the MindManager Image Library Add-in with MindManager 8 for Windows?.....	7
5. Does Mindjet for iPhone work with MindManager 8 for Windows?.....	7

VII. Purchasing Information	8
1. What are my purchasing options?	8
2. Can I get the product on a subscription basis?	8
3. Are there any quantity discounts?	8
VIII. Maintenance and Support	8
1. Who do I contact for technical support?	8
2. Is Maintenance and Support available for MindManager 8 for Windows?	8
3. Where can I find tutorials or tips?	8

I. Product Overview

1. What is Mindjet MindManager 8?

MindManager 8 for Windows is a personal productivity solution that visually connects ideas, information, and people to help you save time, improve business processes, and drive innovation. MindManager lets you and your team work in real-time to organize, manage, and communicate ideas and information while solving real business problems.

2. How can MindManager 8 help my business?

MindManager 8's visualization solution helps you achieve clarity, efficiency, and greater alignment for you and your team. It can also help you...

- Manage information overload, increase productivity, and achieve greater alignment, and communication transparency throughout your organization.
- Improve your corporate processes, and visually document and implement best practices by using MindManager for sales methodologies, consultant engagements, management methodologies, project management, and more.

3. What are the key features?

- **Visual Mind Mapping**
Unleash the power of your mind and use MindManager 8 to visually capture, organize, and connect ideas and information. Add images, hyperlinks, attachments, priority, and more to help you understand the structure, relationships, and importance of your information.
- **Microsoft® Office Integration**
Import and export Microsoft Office documents, including Word, PowerPoint®, Visio®, and Project®. Link Excel® files to topics. View and edit these files directly within MindManager.
- **Microsoft Outlook®**
Create new or import existing appointments, tasks, contacts, and notes with Microsoft Outlook directly from MindManager. Or send them to MindManager directly from Microsoft Outlook.
- **Share Your Maps**
Email a link to your map, post it on your blog or share it with your Facebook™, LinkedIn®, or Twitter™ networks. Recipients can either view your map in a browser, or copy it for their own use, if you choose. With Mindjet Player™, share your maps with everyone in dynamic Adobe® PDF or Adobe Flash® formats.
- **Web Integration**
View web pages or applications, such as Google™ Docs, directly inside of MindManager using the embedded web browser. Map web searches from Google, Yahoo!®, and Microsoft, or map your social network from Facebook or MySpace™.

- **Project Management**

Manage your project from start to finish with MindManager's task automation, resource assignment, prioritization, and integrated support for Mindjet JCVGantt™ and Microsoft Project.

- **Attachments/Hyperlinks/Notes**

Attach or link a Word, Excel, PowerPoint, PDF file, or a web page to a topic - including documents from SharePoint® or Google Docs. Use the rich formatting capabilities of topic notes to add detailed content to your map.

- **Map Filters/Search**

Filter or search content based on keywords, priority, flags, map markers, due date, completion %, resources, and more. Save your filters so that you can easily switch between your filtered map views.

- **Additional Features**

- ✓ Topic sorting
- ✓ Topic alerts
- ✓ Outline view
- ✓ RSS feeds
- ✓ VBA scripting
- ✓ Multi-map view and search
- ✓ Map password protection
- ✓ Review, presentation, and brainstorming modes
- ✓ Export as PDF, image, or web page(s)
- ✓ Mindjet Catalyst™ support
 - Simultaneous Co-editing of MindManager Maps
 - Full-featured Web Conferencing
 - Secure Workspaces for Storing Maps and Documents

II. Technical Requirements

1. What are the system requirements to run MindManager 8?

SUPPORTED OPERATING SYSTEMS:

- Microsoft® Windows® 7 32-bit and 64-bit
- Microsoft Windows Vista® 32-bit
- Microsoft Windows XP SP3 32-bit
- Microsoft Windows Server® 2003 32-bit
- Microsoft Systems Management Server using Windows Server 2003 32-bit
- Citrix MetaFrame Presentation Server 4.5

SYSTEM REQUIREMENTS:

- IBM or compatible Pentium® processor (700 MHz or greater)
- 512 MB RAM or greater
- 150 MB disk space and 50 MB more during installation
- SVGA (1024 x 768/16-bit color or greater)
- Microsoft .NET 2.0 or higher

ADDITIONAL REQUIREMENTS TO USE CERTAIN FEATURES:

- Microsoft Office Professional 2002/XP, 2003 or 2007
- Microsoft Project® 2002, 2003 or 2007
- Microsoft Visio® Professional 2002, 2003, or 2007
- Microsoft Internet Explorer® 6.0 or greater
- Mozilla® Firefox® 3.0 or greater
- Adobe® Acrobat® 9.0 or greater
- Adobe Flash® Player 9 or greater
- Internet Connection

III. MindManager 8 for Windows and Shared Workspaces**1. Can I use Mindjet Catalyst as my map repository?**

Yes. Using the Workspace Manager feature, Mindjet Catalyst subscribers can access their secure workspaces via MindManager 8 for Windows. This includes access to your maps as well as any other document or file that you have uploaded to your Mindjet Catalyst workspace.

2. Can I use SharePoint as my map repository?

Yes. MindManager 8 for Windows users can access content stored in Microsoft SharePoint, including the ability to check-in and check-out files for safe collaboration with your co-workers.

IV. Version Information

1. What are the key differences between MindManager 8 for Windows and previous versions?

The following version comparison matrix outlines the primary differences:

Feature/Version	MindManager 8	MindManager 7 Pro	MindManager 6	MindManager 5
Core Mapping				
Saved Views	●	●		
Insert Attachments	●	●	●	
Viewing	●	●	●	●
Insert Hyperlinks	●	●	●	●
Multi-map Interface	●	●	●	●
Information Organization				
Task Automation	●			
Map Search Results	●			
Power Select/Filter	●	●	●	
Editable Outline	●	●	●	
Custom Properties	●	●	●	
Topic Styles	●	●	●	●
Topic Sorting	●	●	●	●
Discovery				
Web Parts	●			
Database Linker	●			
Windows Desktop Search	●			
Google Desktop Search	●			
Visual Elements				
Embedded Browser	●			
Microsoft Fluent UI	●	●		
Integration				
Microsoft Excel Linker	●	●	●	
MS Project Integration	●	●	●	
MS Visio Export	●	●	●	
RSS	●	●	●	
PDF Export	●	●	●	●
Export to Word	●	●	●	●
Export to PowerPoint	●	●	●	●
Microsoft Outlook	●	●	●	●
Collaboration				
Mindjet Player Support	●			
Share	●			
Mindjet Catalyst Support	●			
Topic Alerts	●	●	●	
Review Mode	●	●	●	●
Extensibility				
VBA Macro Support	●	●	●	●

V. Security

1. Are my maps secure when I use “Share” or when I convert file formats?

Yes. Mindjet uses https for the “Share” feature and also stores maps behind a firewall to ensure that appropriate security steps are implemented. When you convert file formats, the online service Mindjet uses is accessed via a secure https connection. The maps are not stored in any repository.

VI. MindManager for Windows Integration with Other Mindjet Products

1. Can I transfer maps from MindManager 8 for Windows to MindManager 8 for Mac?

Yes. Mindjet has a common format for all of its mapping products to facilitate easy communication/map transfer with other Mindjet users, regardless of their platform. You can exchange maps between MindManager for Windows and Mac users as well as with Mindjet Catalyst users.

2. Does MindManager 8 for Windows work with Mindjet Catalyst?

Yes. If you have a Mindjet Catalyst account, you can access all of your secure content, co-edit maps, and optionally host web conferences directly from MindManager 8 for Windows.

3. Can you use JCVGantt with MindManager 8 for Windows?

Yes. JCVGantt 3.3 and greater is compatible with MindManager 8 for Windows. Use JCVGantt to add advanced project management capabilities to MindManager, including a Gantt and Calendar view, resource loading, cost estimation, and critical path analysis. [Click here](#) to learn more about JCVGantt for MindManager.

4. Can I use the MindManager Image Library Add-in with MindManager 8 for Windows?

Yes. The MindManager Image Library is compatible with both MindManager 7 and MindManager 8 for Windows.

5. Does Mindjet for iPhone work with MindManager 8 for Windows?

Yes. Mindjet for iPhone provides map transfer functionality between MindManager 8 for Windows as well as other Mindjet products such as MindManager 8 for Mac and Mindjet Catalyst. For more information, please visit the Mindjet for iPhone site at: <http://www.mindjet.com/products/add-ons/mindjet/overview>

VII. Purchasing Information

1. What are my purchasing options?

There are three ways to purchase MindManager 8 for Windows:

- eCommerce store: Visit the [Mindjet Online Store](#)
- Direct: Contact Mindjet Sales at 415-229-4300
- Channel: For a list of resellers, click [here](#).

2. Can I get the product on a subscription basis?

Yes. Mindjet has annual subscription options for corporate users. Please contact Mindjet Sales at 415-229-4300 for more information.

3. Are there any quantity discounts?

Yes. Please contact Mindjet Sales or your channel partner to discuss quantity discount options.

Mindjet Sales: Call 415-229-4300 or visit <http://www.mindjet.com/store/contactsales.aspx>

Channel: To view a list of Mindjet resellers, visit http://www.mindjet.com/partners/preferred_resellers.aspx or click [here](#).

VIII. Maintenance and Support

1. Who do I contact for technical support?

Users can contact Mindjet technical support by visiting [Mindjet Technical Support online](#).

2. Is Maintenance and Support available for MindManager 8 for Windows?

Yes. Yearly Maintenance and Support is available from Mindjet. There are three ways to purchase:

1. Visit the [Mindjet Online Store](#)
2. Contact your Mindjet sales representative at 415-229-4300
3. Contact your reseller. To view a list of Mindjet resellers, click [here](#).

3. Where can I find tutorials or tips?

You can access tutorials inside MindManager by clicking on the Learning Center button in the Tools tab of MindManager. You can also click on the “Get Online Training” link in the Learning Center for online tutorials or access them directly by clicking [here](#).